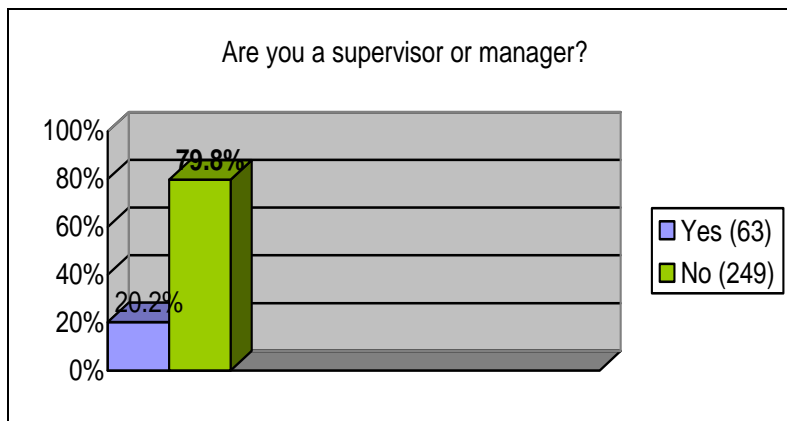
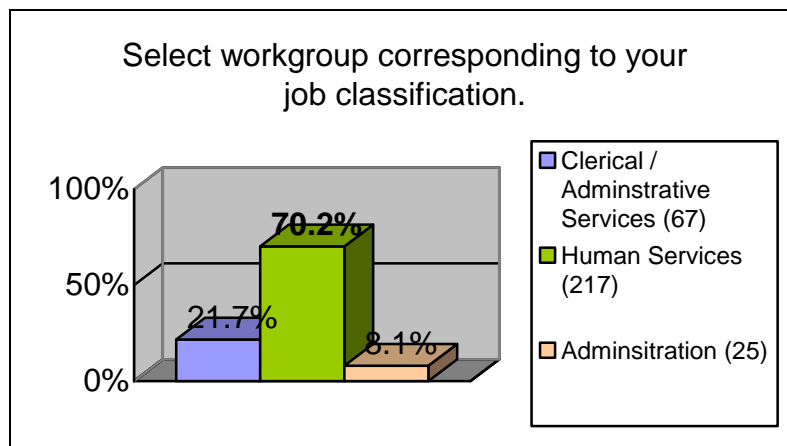


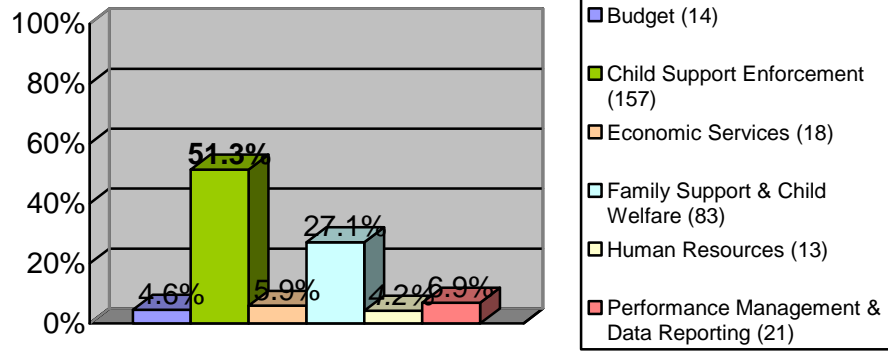
On April 11, 2007 the Strategic Planning Committee launched a 14 question survey designed to solicit input and ideas from all of the Division s employees so that everyone has a voice in the planning process.

When the survey closed on April 20, 2007 an astounding **316** employees responded. With such an incredible response rate the SPC feels confident that the results from this survey are statistically reliable.

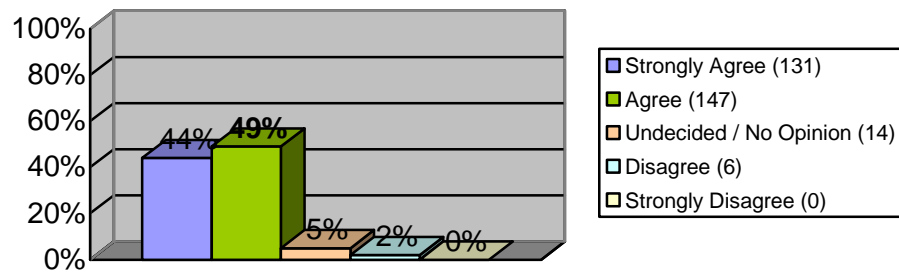
The results from the quantitative questions found on the survey are listed below. Within each graph the number in parentheses denotes the total number of responses for that category while the graph shows the percentage that number represents.



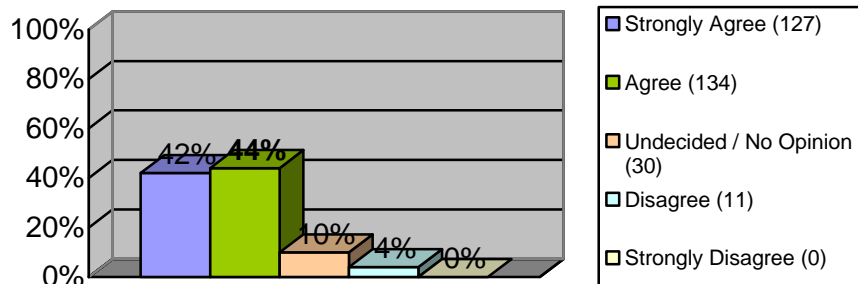
In which section do you work?



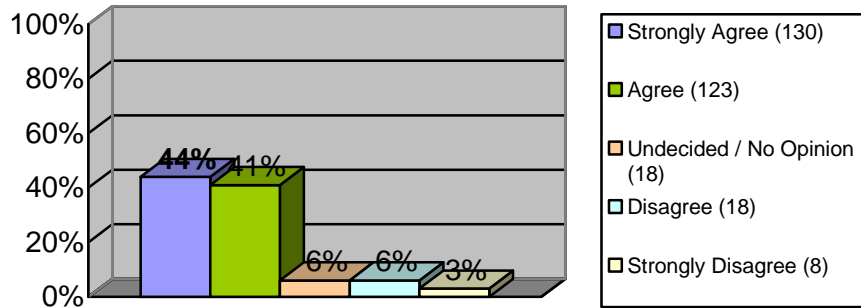
I am familiar with the mission statement put forth by NCDSS.



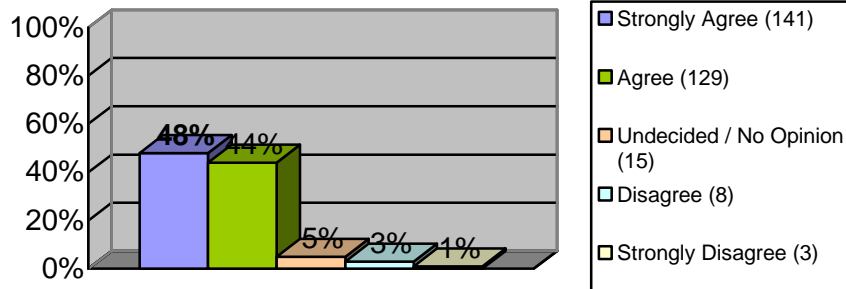
My daily work activities support the mission statement put forth by NCDSS



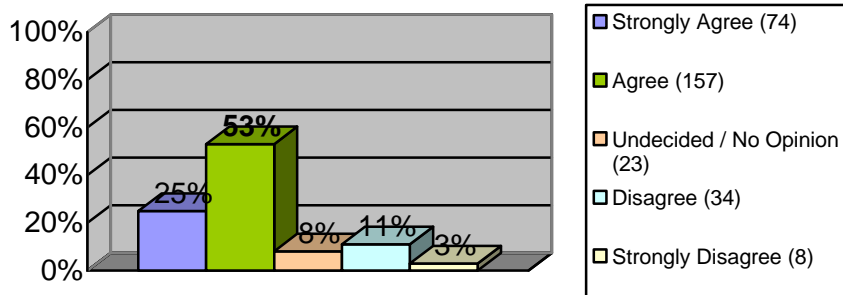
I find my work interesting and challenging.



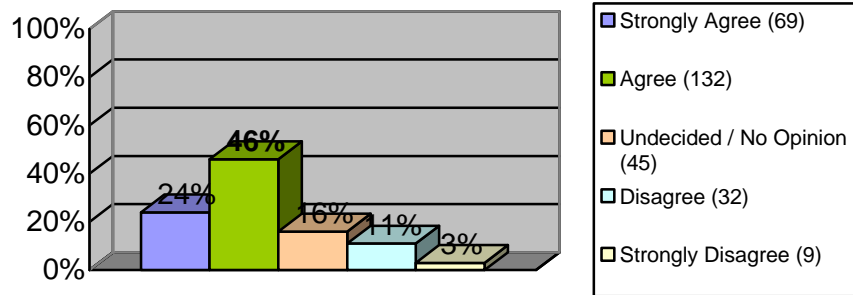
I know my job requirements and what is expected of me on a daily basis.



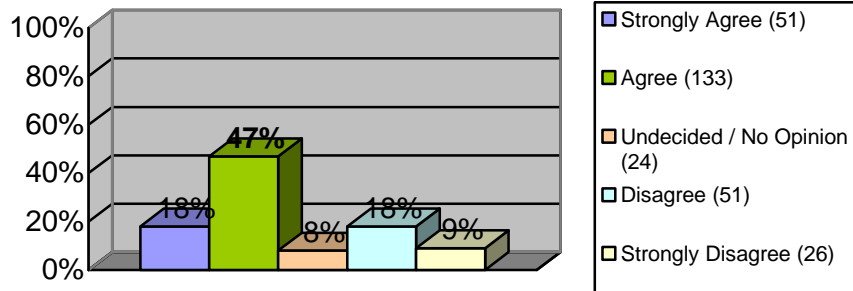
I have ready access to the tools and equipment I need to get my job done.



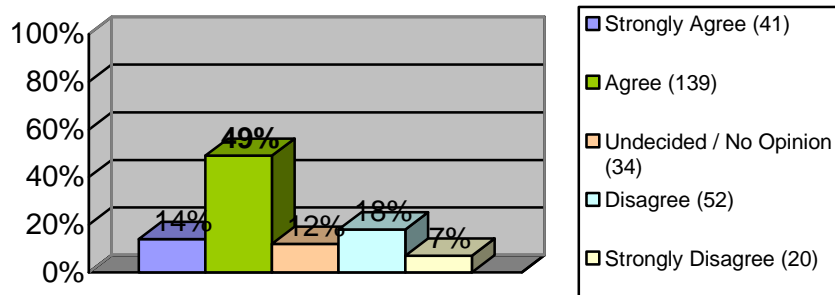
I have received the training I need to do my job effectively and efficiently.



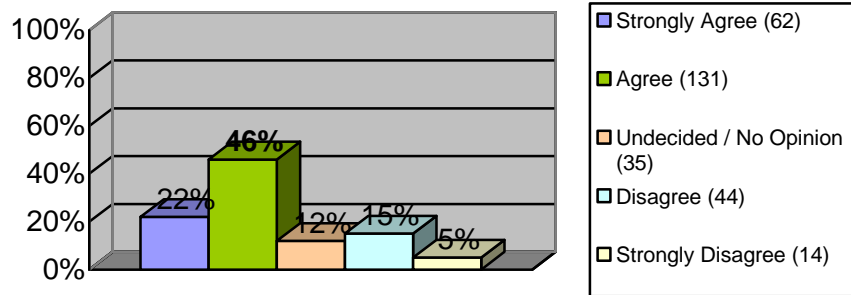
The amount of work I am expected to do is fair and reasonable.



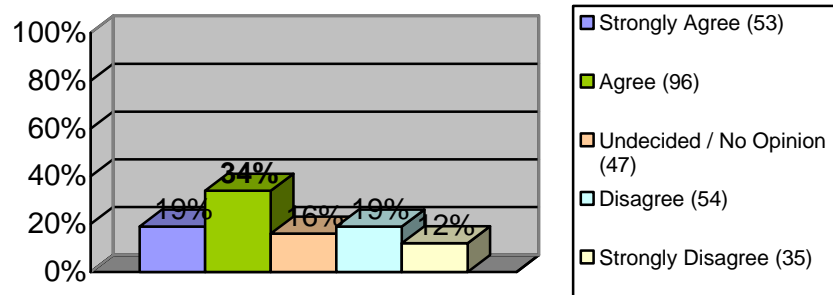
In comparison to others in my work group, my workload is balanced.



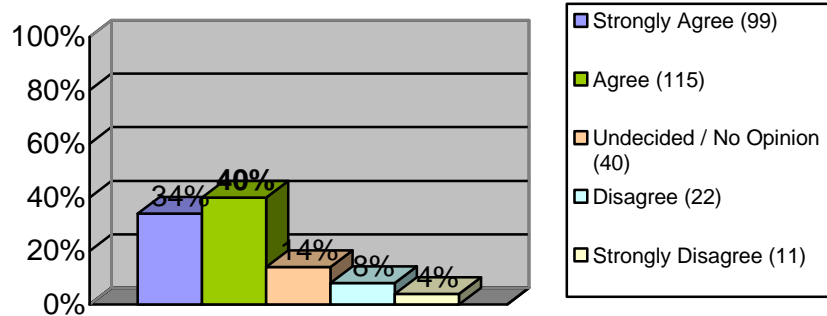
I am encouraged to develop new, more effective and efficient ways to do my work.



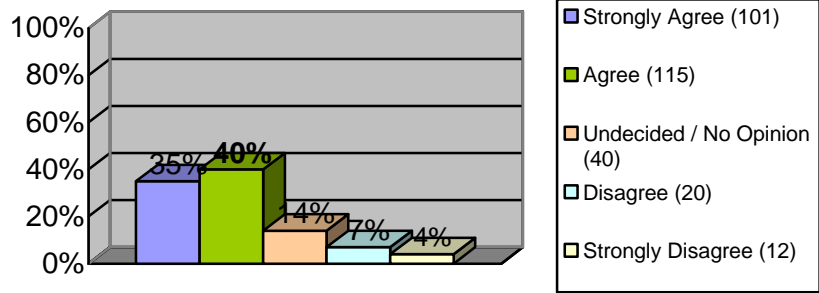
I am involved in decision-making that affects my job.



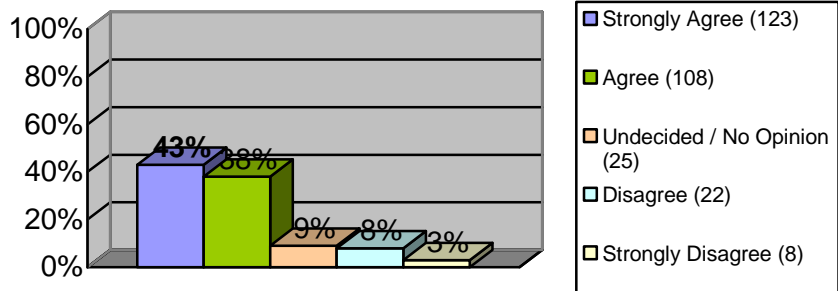
Employees within my unit/section work well together to solve problems and get the job done.



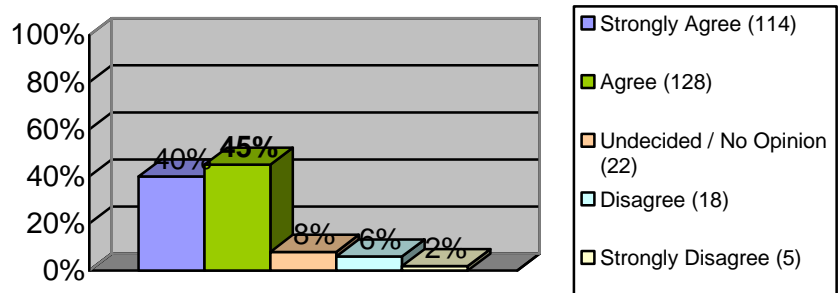
I am treated fairly and with respect by my manager(s).



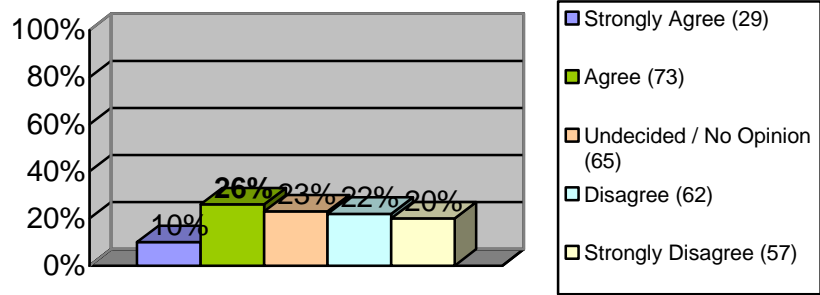
I am treated fairly and with respect by my supervisor.



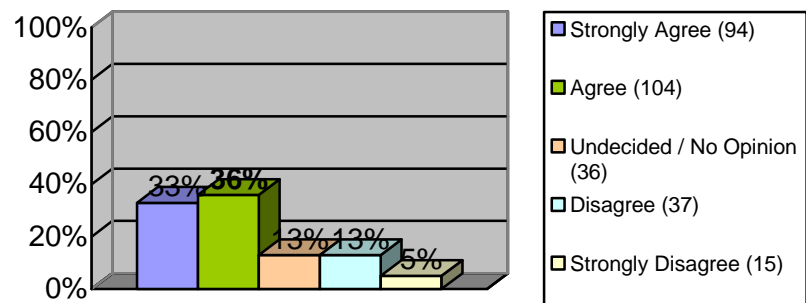
I am treated fairly and with respect by my coworkers.



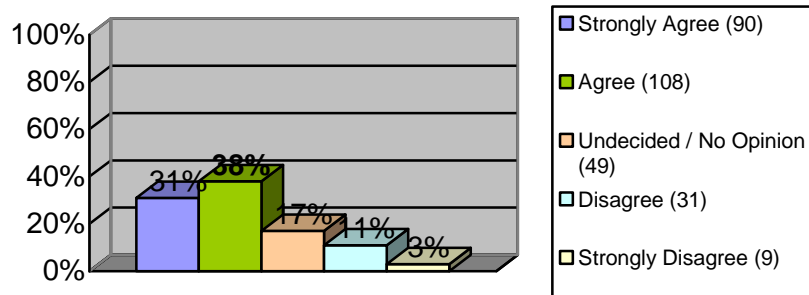
I am satisfied with the opportunities for promotion.



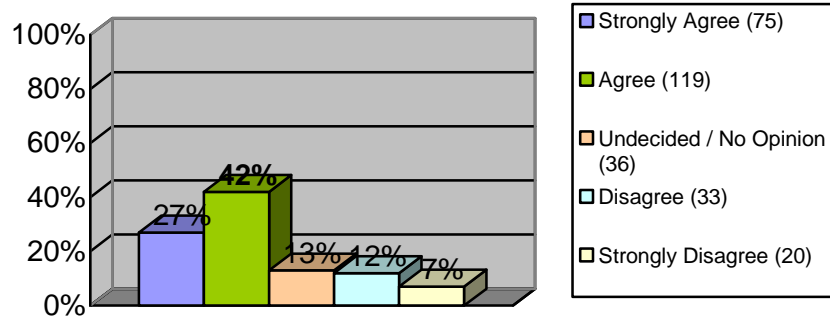
My supervisor is knowledgeable about my job.



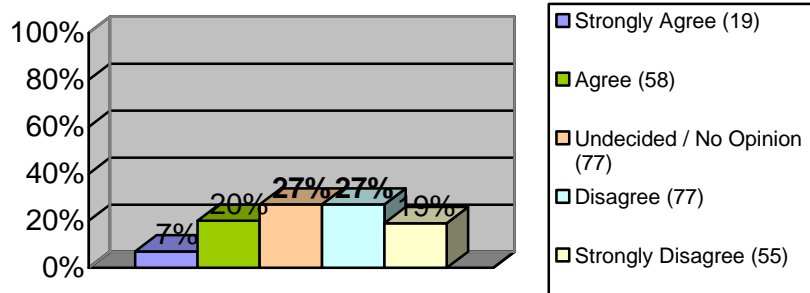
My supervisor gives me adequate time and attention.



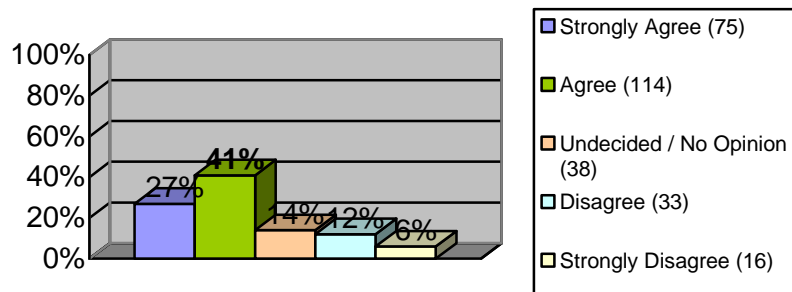
My abilities and skills are recognized and utilized.

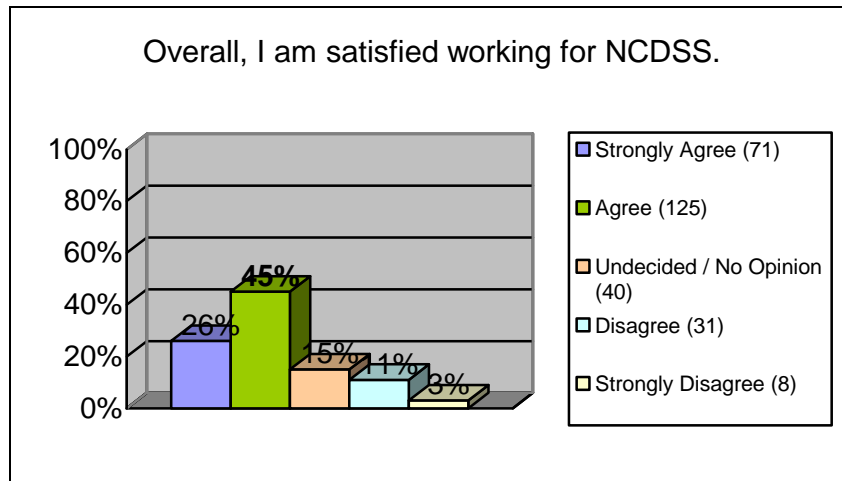


The knowledge and skills of people leaving NCDSS are passed along adequately.

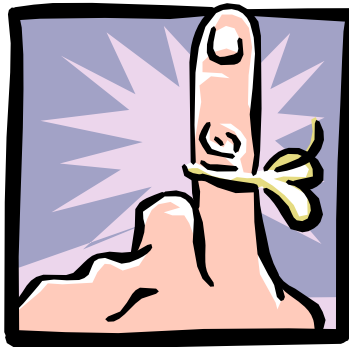


Management is flexible and understands the importance of balancing my work and personal life.





Results from the narrative portion of the survey is still be analyzed and non-identifying general themes from those responses will be reported once that information is compiled.



Just a reminder stay tuned for more information on upcoming focus groups that you may be asked to take part in to help provide even more valuable information regarding strategic planning. The areas of the state in which the focus groups will be held are Raleigh, Fayetteville, Charlotte, Black Mountain, Kinston, and Williamston